

Lancashire County Council

Cabinet Committee on Performance Improvement

Thursday, 25th November, 2021 at 2.00 pm in Committee Room 'A' - The Tudor Room, County Hall, Preston

Agenda

Part I (Open to Press and Public)

No.	Item
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1.	Apologies for Absence
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2.	Disclosure of Pecuniary and Non-Pecuniary Interests
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Members are asked to consider any Pecuniary and Non-Pecuniary Interests they may have to disclose to the meeting in relation to matters under consideration on the Agenda.

3.	Minutes of the Meeting held on 9 September 2021	(Pages 1 - 12)
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4.	Corporate Strategy Monitoring report – Quarter 2 2021/22 performance update	(Pages 13 - 38)
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5.	Corporate Risk & Opportunity Register Quarter 3 2021/22	(Pages 39 - 78)
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6.	Statutory Social Care Annual Report - Complaints and Customer Feedback 2020/21	(Pages 79 - 102)
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7.	Urgent Business
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An item of Urgent Business may only be considered under this heading where, by reason of special circumstances to be recorded in the minutes, the Chairman of the meeting is of the opinion that the item should be considered at the meeting as a matter of urgency. Wherever possible, the Chief Executive should be given advance warning of any Members' intention to raise a matter under this heading.

8.	Date of Next Meeting
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The next meeting of the Cabinet Committee on Performance Improvement will be held on Thursday 10 March 2022 at 2.00pm.

County Hall
Preston

L Sales
Director of Corporate Services